

## **Kenneth C. Miller**



Ken Miller has been the Chief of Police in Greensboro since September 2010. In his time there, he has focused on improving accountability, trust and responsiveness of the police department. His first tasks included an overhaul of the disciplinary process and custom automation of internal investigation records and adjudication processes, a department-wide reorganization and the creation of a priority offender program to substantially reduce recidivism among repeat offenders. This past year, he led the first large agency implementation of body-worn cameras to all field-based officers. Under his direction, the department has recast its vision and mission, and set forth aggressive and successful agendas for workforce improvements, crime reduction, problem solving and community outreach. In 2013, a community satisfaction survey revealed that 80% of the service population rated their satisfaction with the GPD, and 88% reported that they feel safe in their respective communities.

Under Chief Miller's leadership, the department is initiating a multi-agency DNA consortium from across North Carolina to help more quickly process, solve and prevent robberies, burglaries and other significant crimes. The department is currently implementing a new Neighborhood Oriented Policing plan, which combines a comprehensive staffing/patrol boundary reconfiguration to better manage workload and the Stratified Problem Solving Model for improving responsiveness and organizational accountability.

Prior to joining Greensboro, Chief Miller was a 21-year veteran of the Charlotte-Mecklenburg Police Department, where he rose from patrol officer to Deputy Chief. He has presented training programs at the IACP Annual Conference in San Diego in 2012, PERF Annual Conferences in 2007 and 2013, CALEA 2013 Conference and is co-author of a 2002 article evaluating mission-focused service delivery in the journal *Criminal Justice Policy Review*.