

Nola M. Joyce



Nola Joyce has over thirty years of leadership experience in public safety agencies at the state and local levels. She retired from the Philadelphia Police Department in 2016 as Deputy Commissioner of Organizational Services, Strategy, and Innovation. She was the first civilian deputy commissioner for the police department. Throughout her career she led major organizational change efforts using research and analysis to advance public policy and the use of technology to improve program impacts. She is now a private contractor working with police departments, cities, and the federal government helping organizations increase their performance levels through strategic innovation.

Prior to working with the Philadelphia Police Department, Ms. Joyce worked at the Washington, D.C.'s Metropolitan Police Department as a Senior Executive Director leading Organizational Development and was promoted to the Chief Administrative Officer. She also worked for the Chicago Police Department as Deputy Director of Research and Development and for the Illinois Department of Corrections as Manager for Budget, Research and Planning.

She is a co-founder and faculty member of the Major Cities Chiefs' Executive Police Leadership Institute. Ms. Joyce is an Adjunct Faculty member of Temple University's Criminal Justice Department. She guided the development and operation of the Philadelphia Police Department's Real Time Crime Center and the Delaware Valley Intelligence Center and greatly increased the department's analytical capability. She built program models in Philadelphia, Washington, D.C., and Chicago that brought the police, city services, and the community together to work on chronic crime and disorder problems. Many of these efforts are acknowledged as best practices in the field.

Ms. Joyce was appointed to the National Academy of Science's Panel on Modernizing the Nation's Crime Statistics. She is also an advisor to the American Law Institute's Principles of the Law, Police Investigations Project. Ms. Joyce is an Executive Fellow with the Police Foundation, a member of the International Association of Chiefs of Police (IACP) Research Advisory Council and the Police Executive Research Forum's Research Council. She received the Gary P. Hayes award from the Police Executive Research Forum and the IACP/Sprint Award for Excellence in Law Enforcement Research.

Ms. Joyce holds three master's degrees, including a M.S. in Homeland Defense and Security from the Naval Postgraduate School and completed course work toward a Doctor of Philosophy in Criminal Justice at Temple University.