

Wanda Townsend



Wanda Townsend is a Captain with the Police Department of the Federal Reserve Bank of Seattle. She is a former Trooper with the Nebraska State Patrol and has been a police trainer for 17 years, including working with the Washington Criminal Justice Training Commission helping to implement and design the Problem Based Learning (PBL) program in academy curricula. She is a member of a number of professional organizations, among them the International Law Enforcement Educators and Trainers Association, the American Society for Training and Development, and the Police Society for Problem Based Learning.

Wanda is also consultant with and President/Founder of Townsend Innovative Solutions, specializing in human performance improvement including emotional intelligence training in law enforcement. She focuses on accelerated leadership, team and cultural development, and creating more successful organizations. She is a certified associate with the Six Seconds EQ Network and a former executive board member of the Police Society for Problem Based Learning. She is also a nationally certified instructor in Police Problem Based Learning.

In the mid-2000s, while at the Washington State Criminal Justice Training Commission, Wanda crafted the first Police PBL curriculum for the basic academy in the Pacific Northwest. From 2006 to 2008 she also helped develop the first-ever national certification program for instructor development in Problem-Based Learning for the Police Society of PBL.

She graduated from Kearney State College and the University of Washington with a Bachelor of Science in Criminal Justice and a Master of Administrative Arts Degree.